



PBEH

Professional Body for Environmental Hygiene

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ACTING CHAIRMAN / VICE CHAIRMAN'S REPORT

ANNUAL GENERAL MEETING

DATE: 12 September 2023

TIME: 11:00am

VENUE:

Good morning and welcome everyone, also to those connected on Teams. We hope your connection will be disturbance-free.

The PBEH has endeavored to keep up to date with skills development in the cleaning industry. Skills development has a major impact on the professionalism of your staff.

Skills Development Initiatives

During the year there were significant changes in the skills development landscape with the transition from the legacy qualifications to Occupational Qualifications. On the 30th of June 2023, the legacy qualifications were deregistered.

QCTO Occupational Qualifications

The status of cleaning qualifications is now as follows:

Level 1 – Commercial Cleaner – Full qualification – Registered by SAQA

Level 1 – Ablution Cleaner – Part qualification – Registered by SAQA

Level 1 – Floor Care Cleaner – Part qualification – Registered by SAQA

Level 1 – Kitchenette Cleaner – Part qualification – Registered by SAQA

Level 1 – Above the Floor Cleaner – Part qualification - Registered by SAQA

Level 2 – Healthcare Cleaner – Full qualification - Registered by SAQA

Level 3 – Cleaning Practitioner (Supervisor) – Full qualification - Developed by the CEP - in the process of SAQA registration

Level 5 – Cleaning Contract Manager – Full qualification – Developed by the CEP – Submitted to the QCTO

Level 6 – Cleaning Operations Manager – Full qualification - Developed by the CEP – submitted to the QCTO

Level 1 Commercial Cleaner Learning Material

The PBEH developed the learning material for the Level 1 Commercial Cleaner Learner Guide. It went on sale on the 1st of September 2022. This is the foundation of all learning in the commercial cleaning industry. Training providers have used the learning material to apply for accreditation with the QCTO on the Level 1 Commercial Cleaner qualification and have been successful in obtaining accreditation.

As at the end of August 2023, the PBEH has sold 20 copies of the Commercial Cleaner learning material.

Changes in the Board

During the two years that the board has been in existence, six of the original ten members have resigned.

We'd particularly like to acknowledge the contribution of two of the past board members:

Clive Damonze

Clive has served as the chairperson for the past four years. Clive has served the PBEH and the commercial cleaning industry with distinction for decades. His visionary leadership and selfless contribution to the PBEH will be sorely missed. We thank Clive for his inspiring leadership over the years.

Felicity Kent

Felicity has served the PBEH uninterrupted as manager since its establishment almost a decade ago. In my view, she is the most knowledgeable and influential skills development person in the commercial cleaning industry in South Africa. Felicity will fortunately not be lost to the PBEH. She continues her PBEH membership and has undertaken to continue to serve on important Services SETA bodies such as the Community of Expert Practitioners. We look forward to continuing to work closely with Felicity in the future.

Financial Performance Snapshot

The financial performance of the PBEH has improved significantly in the 2023 financial year. The Annual Financial Statements for the year ended 28th of February 2023 have been circulated to members.

A quick financial snapshot:

	2023	2022
Revenue	266,563	(38,423)
Retained Surplus	245,032	(21,531)
Cash in Bank	297,786	72,460

Please note that the costs incurred in establishing the PBEH have now been fully written off. This will result in a saving of R46,833 in the current financial year.

PBEH was allocated grants for learnerships which are now completed. We are still awaiting the final payment from the SSETA

Learnerships

Hygiene and Cleaning Level 1 - 80 learners
Hygiene and Cleaning Level 1 - 30 learners

In addition, the PBEH was awarded DG funding for an RPL project
Hygiene and Cleaning Level - 60 learners

The adjudicating process was followed to contract with training providers that are members of the PBEH. The allocation was awarded to:

TL Consulting 30 Learners
Cleaning Africa 30 Learners

These projects are in the final stages of completion

With great excitement, the PBEH has just been informed of another grant allocation of 95 learners for a RPL project. The due process will be followed.

Marketing and Member Contact

There are plans to improve the marketing function and member contact in the current financial year. A revamped website is in the final stages of development.

We plan to send out a monthly update of interesting information to members. The information will include releases by recognized authorities such as the ISSA (www.issa.com) and Interclean (www.intercleashow.com). Our updates will include YouTube clips on topical subjects in the commercial cleaning industry.

Membership

Our current paid-up membership is as follows:

- Affiliated Members: - 18
- Hygiene Operators: - 10
- Hygiene Experts: - 4
- Corporate Members: - 26
- Service Provider Members (Training Providers) - 14

TOTAL - 72

I thank you all for your attendance both in person and those who attended virtually. We thank our host NBC for making this venue available to us, once again.

Yours faithfully

Arthur Bath
Acting Chairman / Vice Chairman